



Student Dashboard Access

Access all course materials via the [Student Dashboard](#) (Or Volt Edge Website: www.voltedge.com.au)

Once you access the Dashboard – Next Steps:

1. Enter your mobile number to receive a One-Time Passcode (OTP)
2. Verify your details when prompted
3. Select your enrolled course
4. Click the relevant **Workbook, Assessment, or Video**

⚠ Important: Your enrolment form must be complete (including your **USI**) to access course materials



QTP - Qualified Technical Person LW CSQ 25_26

Start: 09 Dec 2025 | End: 11 Dec 2025

Completed

Course Description

Assessments Videos

Live Web Computer Setup Test	In Progress
QTP Part A	Satisfactory
QTP Part B	Satisfactory
QTP Pract	Send to Student
QTP Practice Questions	Send to Student
QTP Workbook	Send to Student

Course Content & Assessments

- **Workbook:** Available upon enrolment
- **Online Self-Paced Courses:** Course content and assessments are released once payment is received
- **In-Class (Face to Face or Live Web) Courses:** Course materials are released automatically in stages

If payment was made recently, please allow time for access to update.

Assessments, Grading & Timeframes

- Online self-paced assessments are typically marked within **10 business days**
- Results are sent via automated email
- For In-Class (Face to Face or Live Web) courses, assessments are marked within the course timeframe unless submitted post course, then the 10 Business Days timeframe applies
- Course completion timeframes are outlined in the [Student Handbook](#)

📌 Note: PDF workbooks cannot be printed or downloaded. Hard copies can be requested from Volt Edge Administration (fees may apply).

Troubleshooting Tips

- Access materials **only via the** [Student Dashboard](#)
- Close other browser tabs and restart your device if needed
- To search within a workbook, press **Ctrl + F**

Clear Cache (Google Chrome):

1. Click the three dots (top right)
2. More tools → Clear browsing data
3. Time range: **All time**
4. Select **Cached images and files**
5. Click **Clear data**

SUPPORT

For assistance, email training@voltage.com.au or phone 1300 761 366

When enquiring about assessments, include the **assessment code and question number**.

■ Student Handbook: [Click to access latest version](#)

We look forward to supporting you throughout your training.

Kind regards,

Volt Edge Training

training@voltage.com.au

1300 761 366